AMENDMENT TO THE AMENDMENT IN THE NATURE OF A SUBSTITUTE TO H.R. 2480
OFFERED BY M.S. McBATH; MS. STEFANIK

Page 13, line 13, strike "and".

Page 16, after line 8, insert the following:

(C) by adding at the end the following:

"(11) NATIONAL CHILD ABUSE HOTLINE.—

"(A) IN GENERAL.—The Secretary may award a grant under this subsection to a non-profit entity to provide for the ongoing operation of a 24-hour, national, toll-free telephone hotline to provide information and assistance to youth victims of child abuse or neglect, parents, caregivers, mandated reporters, and other concerned community members, including through alternative modalities for communications (such as texting or chat services) with such victims and other information seekers.

"(B) PRIORITY.—In awarding grants described in this paragraph, the Secretary shall give priority to applicants with experience in operating a hotline that provides assistance to
victims of child abuse, parents, caregivers, and
mandated reporters.

"(C) APPLICATION.—To be eligible to re-
ceive a grant described in this paragraph, a
nonprofit entity shall submit an application to
the Secretary that shall—

"(i) contain such assurances and in-
formation, be in such form, and be sub-
mitted in such manner, as the Secretary
shall prescribe;

"(ii) include a complete description of
the entity's plan for the operation of a na-
tional child abuse hotline, including de-
scriptions of—

"(I) the professional development
program for hotline personnel, includ-
ing technology professional develop-
ment to ensure that all persons affili-
ated with the hotline are able to effec-
tively operate any technological sys-
tems used by the hotline;

"(II) the qualifications for hot-
line personnel;

"(III) the methods for the cre-
ation, maintenance, and updating of a
comprehensive list of prevention and treatment service providers;

“(IV) a plan for publicizing the availability of the hotline throughout the United States;

“(V) a plan for providing service to non-English speaking callers, including service through hotline personnel who have non-English language capability;

“(VI) a plan for facilitating access to the hotline and alternative modality services by persons with hearing impairments and disabilities;

“(VII) a plan for providing crisis counseling, general assistance, and referrals to youth victims of child abuse; and

“(VIII) a plan to offer alternative services to calling, such as texting or live chat;

“(iii) demonstrate that the entity has the capacity and the expertise to maintain a child abuse hotline and a comprehensive list of service providers;
“(iv) demonstrate the ability to provide information and referrals for contacts, directly connect contacts to service providers, and employ crisis interventions;

“(v) demonstrate that the entity has a commitment to providing services to individuals in need; and

“(vi) demonstrate that the entity complies with State privacy laws and has established quality assurance practices.”; and